



# Cloud DX and Equitable give EquiLiving critical illness claimants virtual care



## Virtual Care

As part of your EquiLiving<sup>®</sup> critical illness coverage, you can access the Cloud DX Connected Health<sup>™</sup> virtual care service—free for six months.

This service is offered for claimants age 12+ through a partnership between Equitable<sup>®</sup> and Cloud DX. This confidential service is available to you, free of charge, on an eligible approved critical illness claim.

If you are approved for an eligible claim, your Equitable client care specialist will discuss this valuable service with you. If you are interested, the client care specialist will arrange for Cloud DX to contact you to register for their service.

## How does it work?

Once you are registered with Cloud DX, the next steps are:

- Cloud DX will determine which devices will be best based on your condition, and complete onboarding to the Connected Health app. The 6-month subscription to this service is covered by Equitable. The devices are provided to you free of charge and are yours to keep.
- Once you receive your Bluetooth-enabled, medical grade devices like a blood pressure cuff, and/or pulse oximeter, you should try to take your vitals every day. Once a reading is taken, the vitals are automatically loaded from the device to Cloud DX's Connected Health app, and the Cloud DX team monitors for any concerns.
- You must have internet or data service to access the app through your tablet or smartphone. A Cloud DX support team member will help you connect your devices to the mobile app.
- If any irregularities or out-of-range readings occur, a Cloud DX team member will phone you or your emergency contact.

All of this is available to you from the comfort of your home.

## Who is Cloud DX?

Cloud DX is a virtual care service, based and run in Canada. Cloud DX invents, manufactures, and distributes medical grade devices to track vitals. Through the Connected Health app, care team members remotely monitor and review patient vital signs and trends, complete with built-in notifications for irregular readings.

Cloud DX is an independent company from Equitable. Equitable is not responsible for the products and services of Cloud DX and will have no liability for those products and services should you decide to take advantage of this benefit.

Connected Health is a trademark of Cloud Diagnostics Canada ULC. Used with permission. EquiLiving and Equitable are registered trademarks of The Equitable Life Insurance Company of Canada.

\*Cloud DX is a non-contractual benefit and may be withdrawn or changed by Equitable at any time. To be eligible for the Cloud DX offering, a claimant must have received payment on or after February 12, 2022, for a covered critical condition benefit under an EquiLiving critical illness insurance plan issued by Equitable. An early detection benefit payment does not qualify.

® or ™ denotes a trademark of The Equitable Life Insurance Company of Canada.