

Peace of mind when you need it most

WORLD CARE MEDICAL SECOND OPINION SERVICE



With new research and medical advances, it's difficult for any one doctor to stay on top of all of the latest information about complex diseases. So when you've been diagnosed with a serious medical condition, how can you be confident you're benefitting from the most informed decisions about your treatment?

That's where the WorldCare Medical Second Opinion (MSO) service can help. The WorldCare MSO service provides independent second medical opinions for 29 medical conditions from teams of leading physicians from top-ranked academic and research hospitals in the U.S.* The WorldCare MSO service gives you peace of mind that your diagnosis is correct and that you're getting the treatment that's right for you.

Expert medical advice

The WorldCare MSO service uses a team of specialists in different medical fields working together to confirm your diagnosis and identify the most effective treatment plan. You get access to expert medical guidance based on the latest treatment advances, when you need it most.

How do I request the WorldCare MSO service?

If you or one of your eligible dependants have been diagnosed with one of the 29 covered conditions, you can request a MSO by calling WorldCare toll-free at 1.877.676.6439 or emailing membercare@worldcare.com.

To learn more, visit EquitableHealth.ca and click on Equitable HealthConnector.

*See reverse for a list of covered conditions.

What you can expect from the WorldCare MSO service

WorldCare's comprehensive, multi-disciplinary MSO service includes:

- A thorough review of your medical records and interpretation of your test results;
- A full written report confirming your diagnosis and suggesting a treatment plan;
- A comprehensive WorldCare MSO Booklet, provided to both you and your doctor;
- One follow-up review, if necessary, when additional questions arise from the original report; and
- A conference call, if needed, between your family physician or specialist and The WorldCare Consortium consulting physician.

What conditions are covered?

WorldCare MSOs are available for the following twenty-nine conditions:

1. AIDS
2. Alzheimer's disease
3. Amputation
4. Benign brain tumour
5. Cancer
6. Cardiovascular conditions
7. Chronic pelvic pain
8. Coma
9. Deafness
10. Emphysema
11. Hip and knee replacement
12. Loss of speech
13. Major burns
14. Major organ transplants
15. Major trauma
16. Multiple sclerosis
17. Neuro-degenerative diseases
18. Paralysis
19. Parkinson's disease
20. Renal insufficiency or kidney failure
21. Rheumatoid arthritis
22. Stroke
23. Sudden blindness due to sickness
24. Thrombophlebitis and embolism

Mental Health conditions:

25. Anxiety disorders
26. Attention deficit disorder
27. Depression/Bipolar disease
28. Obsessive compulsive disorder

AND

29. Any life-threatening illness



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