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November 6, 2025

NAME
OPTIONAL ADDRESS LINE
OPTIONAL ADDRESS LINE
123 OWNER STREET
OWNER CITY, QC J2J 2J2
COUNTRY

We wanted to let you know about a small error on the policy summary page you received with your life insurance contract. The premium amount listed there was incorrect.

There is **no action needed on your part**, but here is what you should know:

- The premiums shown in your contract and the amount you've been paying is correct
- There is no impact to your scheduled payments or policy coverage
- Your policy summary does not need to be updated or resent – please continue referring to your contract for your policy details

While your policy has already been issued, we only recently identified the discrepancy during a review of our records. This was due to a system issue that has since been fixed and we have taken steps to make sure it will not happen again. We're sorry for any confusion this may have caused.

We appreciate your continued trust in us. If you have any questions, we are always here to help.

Sincerely,

Your Equitable Team

Questions? We're here for you.

Your advisor:

Name
Telephone
Email

Your Equitable Team:

Client Care Centre
1-800-668-4095
clientcarecentre@equitable.ca