ONLINE PLAN MEMBER ENROLMENT

GROUP BENEFITS ENROLMENT MADE EASY

The benefits enrolment period can be overwhelming - for you, your clients and their employees. It's challenging to ensure all plan members complete the necessary paperwork before the enrolment deadline.

That's why we've developed a secure, online plan member enrolment experience. Available at no additional cost for both traditional and myFlex groups, our new Online Plan Member Enrolment tool offers a more secure and efficient alternative to traditional paper enrolment.

The Online Plan Member Enrolment tool simplifies the onboarding process for both Plan Administrators and Plan Members:

The user-friendly interface allows Plan Members to:

- Enrol in their benefits plan in just minutes from their computer or mobile device
- Easily enter all their enrolment information, including dependent details, banking information for direct deposit of claim payments and details for coordination of benefits; and
- Designate their beneficiary electronically.

The online tool lessens the effort required for Plan Administrators by:

- Eliminating the need to manage paper forms;
- Reducing errors and rework that can occur due to spelling mistakes or missing information on paper forms; and
- Sending automatic reminders to plan members when the enrolment period expires, resulting in fewer late applicants.

How it works:

Once a client provides their employee details to us, our system automatically sends an email to each plan member, inviting them to enrol in their new benefits program.

The new tool reminds users when the enrolment period expires. So the days of chasing plan members for their paper enrolment forms are gone it will all be done automatically.

Contact your Group Account Executive to learn more about using plan member enrolment to onboard your next group benefits client.

Spend less time administering group benefits and more time servicing your customers.



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